

Gloucestershire Hospitals NHS Foundation Trust - Friends and Family Test Results May 2017 - July 2017

Hospital Site name	Ward name	May				June				July			
		Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses	Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses	Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses
Cheltenham General Hospital	Acute Care Unit C	86	32	93.8%	3.1%	142	16	93.8%	0.0%	141	46	89.1%	4.3%
Cheltenham General Hospital	Alstone	102	43	93.0%	0.0%	98	21	90.5%	4.8%	125	43	97.7%	0.0%
Cheltenham General Hospital	Avening	43	10	70.0%	20.0%	64	7	71.4%	28.6%	86	16	93.8%	0.0%
Cheltenham General Hospital	Bibury	72	27	85.2%	7.4%	130	26	88.5%	7.7%	122	37	91.9%	5.4%
Cheltenham General Hospital	Cardiac	42	13	100.0%	0.0%	90	21	100.0%	0.0%	80	28	96.4%	0.0%
Cheltenham General Hospital	Chedworth	264	92	97.8%	1.0%	280	60	95.0%	3.3%	82	247	98.8%	0.0%
Cheltenham General Hospital	Dixton	27	5	100.0%	0.0%	50	4	100.0%	0.0%	38	9	88.9%	0.0%
Cheltenham General Hospital	Guiting	50	13	100.0%	0.0%	106	15	86.7%	6.7%	100	30	93.3%	3.3%
Cheltenham General Hospital	Hazleton	38	36	100.0%	0.0%	68	33	93.9%	3.0%	53	17	76.5%	17.6%
Cheltenham General Hospital	Kemerton	121	37	97.3%	0.0%	141	26	84.6%	3.8%	36	120	88.9%	2.8%
Cheltenham General Hospital	Knightsbridge	42	12	83.3%	8.3%	54	5	80.0%	20.0%	30	7	100.0%	0.0%
Cheltenham General Hospital	Llilleybrook	56	10	90.0%	0.0%	74	10	100.0%	0.0%	55	13	92.3%	0.0%
Cheltenham General Hospital	Prescott	90	24	95.8%	4.2%	150	21	85.7%	9.5%	133	41	80.5%	4.9%
Cheltenham General Hospital	Rendcomb	35	9	88.9%	0.0%	63	6	100.0%	0.0%	55	10	100.0%	0.0%
Cheltenham General Hospital	Ryeworth	26	8	87.5%	0.0%	60	5	80.0%	0.0%	44	7	71.4%	0.0%
Cheltenham General Hospital	Snowhill	43	9	100.0%	0.0%	97	17	81.3%	12.5%	105	24	83.3%	0.0%
Cheltenham General Hospital	Woodmancote	45	7	71.4%	28.6%	77	5	60.0%	20.0%	74	17	88.2%	0.0%
Gloucestershire Royal Hospital	2a	20	3	66.7%	33.3%	31	3	100.0%	0.0%	25	6	83.3%	0.0%
Gloucestershire Royal Hospital	2b	95	32	93.8%	3.1%	166	21	81.0%	19.0%	155	40	90.0%	7.5%
Gloucestershire Royal Hospital	3a	86	34	91.2%	2.9%	126	25	80.0%	19.0%	143	45	86.7%	4.4%
Gloucestershire Royal Hospital	3b	44	9	77.8%	11.1%	95	10	70.0%	14.3%	72	11	81.8%	18.2%
Gloucestershire Royal Hospital	4a	49	10	80.0%	10.0%	108	11	90.9%	9.1%	109	23	52.2%	34.8%
Gloucestershire Royal Hospital	4b	24	5	100.0%	0.0%	55	1	100.0%	0.0%	49	11	72.7%	9.1%
Gloucestershire Royal Hospital	5a	51	10	70.0%	10.0%	105	15	86.7%	6.7%	99	28	75.0%	7.1%
Gloucestershire Royal Hospital	5b	75	23	87.0%	4.3%	135	20	85.0%	5.0%	141	40	88%	5.0%
Gloucestershire Royal Hospital	6a	6	4	75.0%	25.0%	6	1	100.0%	0.0%	14	2	100.0%	0.0%
Gloucestershire Royal Hospital	6b	35	10	100.0%	0.0%	71	8	75.0%	12.5%	80	26	92.3%	0.0%
Gloucestershire Royal Hospital	7a	45	13	84.6%	7.7%	57	4	100.0%	0.0%	70	17	82.3%	5.9%
Gloucestershire Royal Hospital	7b	38	10	90.0%	0.0%	70	7	100.0%	0.0%	67	9	55.6%	44.4%
Gloucestershire Royal Hospital	8a	45	12	66.7%	16.7%	46	4	50.0%	25.0%	39	10	80.0%	10.0%
Gloucestershire Royal Hospital	8b	44	10	80.0%	20.0%	71	9	88.9%	11.1%	74	16	100.0%	0.0%
Gloucestershire Royal Hospital	9a	51	14	85.7%	7.1%	96	16	81.3%	12.5%	98	28	92.9%	7.1%
Gloucestershire Royal Hospital	9b	19	5	100.0%	0.0%	58	1	100.0%	0.0%	50	7	85.7%	0.0%
Gloucestershire Royal Hospital	Acute Care Unit A	80	23	82.6%	13.0%	136	13	76.9%	23.1%	144	34	85.3%	5.9%
Gloucestershire Royal Hospital	Cardiology Wards 1&2	77	30	86.7%	3.3%	134	19	94.7%	5.3%	85	15	100.0%	0.0%
Gloucestershire Royal Hospital	Day Surgery Unit	376	120	91.7%	5.0%	483	95	89.5%	6.3%	441	128	92.2%	3.1%
Gloucestershire Royal Hospital	Gallery Wing Ward	45	8	75.0%	0.0%	89	3	33.3%	33.3%	71	8	62.5%	25.0%

\* Please note that Inpatient numbers are lower this month due to an external error that was out of our control.