

Gloucestershire Hospitals NHS Foundation Trust - Friends and Family Test Results October - December 2017

Hospital Site name	Ward name	October				November				December			
		Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses	Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses	Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses
Cheltenham General Hospital	Acute Care Unit C	157	47	87.2%	10.6%	188	45	88.9%	4.4%	159	42	85.7%	7.1%
Cheltenham General Hospital	Alstone	167	61	95.0%	3.3%	171	65	92.3%	1.5%	192	75	94.6%	1.3%
Cheltenham General Hospital	Avening	74	18	83.3%	5.6%	83	17	88.2%	0.0%	72	17	82.3%	5.8%
Cheltenham General Hospital	Bibury	138	39	94.9%	5.1%	158	41	87.8%	7.3%	145	48	91.6%	4.1%
Cheltenham General Hospital	Cardiac	84	30	100.0%	0.0%	92	33	93.9%	3.0%	81	40	95.0%	0.0%
Cheltenham General Hospital	Chedworth	302	83	100.0%	0.0%	285	108	93.5%	2.8%	224	69	95.6%	0.0%
Cheltenham General Hospital	Dixton	41	13	77.0%	7.7%	78	32	96.9%	0.0%	54	22	86.3%	9.0%
Cheltenham General Hospital	Guiting	86	19	68.4%	15.8%	126	21	90.5%	4.8%	92	20	95.0%	0.0%
Cheltenham General Hospital	Hazleton	62	11	100.0%	0.0%	68	20	90.0%	5.0%	52	10	80.0%	10.0%
Cheltenham General Hospital	Kemerton	218	56	94.6%	0.0%	189	52	94.2%	3.8%	118	32	90.6%	3.1%
Cheltenham General Hospital	Knightsbridge	52	13	92.3%	7.7%	47	10	100.0%	0.0%	56	16	81.2%	6.2%
Cheltenham General Hospital	Lilleybrook	86	20	100.0%	0.0%	61	8	100.0%	0.0%	86	17	70.5%	5.8%
Cheltenham General Hospital	Prescott	148	40	92.5%	5.0%	144	42	90.5%	7.1%	158	45	95.5%	0.0%
Cheltenham General Hospital	Rendcomb	64	12	75.0%	16.6%	76	18	100.0%	0.0%	72	9	88.8%	0.0%
Cheltenham General Hospital	Ryeworth	40	8	75.0%	0.0%	55	13	69.2%	15.4%	71	7	100.0%	0.0%
Cheltenham General Hospital	Snowshill	103	22	91.0%	4.5%	97	25	96.0%	4.0%	92	21	95.2%	4.7%
Cheltenham General Hospital	Woodmancote	64	8	87.5%	0.0%	67	9	88.9%	11.1%	68	11	72.7%	9.0%
Gloucestershire Royal Hospital	2a	69	15	80.0%	13.3%	84	18	77.8%	5.6%	154	36	75.0%	13.8%
Gloucestershire Royal Hospital	2b	175	33	91.0%	3.0%	203	45	91.1%	8.9%	35	9	100.0%	0.0%
Gloucestershire Royal Hospital	3a	148	48	91.7%	2.1%	31	2	100.0%	0.0%	68	13	84.6%	7.6%
Gloucestershire Royal Hospital	3b	90	19	84.2%	10.5%	67	18	83.3%	11.1%	143	18	83.3%	16.6%
Gloucestershire Royal Hospital	4a	145	24	66.7%	12.5%	179	30	66.7%	20.0%	60	19	84.2%	5.2%
Gloucestershire Royal Hospital	4b	59	14	57.1%	21.4%	73	11	54.5%	18.2%	92	18	88.8%	0.0%
Gloucestershire Royal Hospital	5a	115	31	84%	9.7%	132	27	81%	3.7%	207	40	83%	12.5%
Gloucestershire Royal Hospital	5b	165	40	83%	2.5%	197	55	76%	12.7%	12	3	33%	33.3%
Gloucestershire Royal Hospital	6a	15	1	100.0%	0.0%	12	1	0.0%	0.0%	94	19	78.9%	10.5%
Gloucestershire Royal Hospital	6b	70	17	82.4%	17.6%	55	13	84.6%	0.0%	104	15	93.3%	0.0%
Gloucestershire Royal Hospital	7a	92	17	76.5%	17.6%	111	26	92.3%	0.0%	80	18	77.7%	11.1%
Gloucestershire Royal Hospital	7b	60	9	66.7%	22.2%	77	17	100.0%	0.0%	97	20	80.0%	10.0%
Gloucestershire Royal Hospital	8a	75	21	76.2%	14.3%	74	15	100.0%	0.0%	77	22	81.8%	9.0%
Gloucestershire Royal Hospital	8b	72	14	92.3%	0.0%	78	27	74.1%	7.4%	98	24	75.0%	8.3%
Gloucestershire Royal Hospital	9a	99	40	80.0%	5.0%	88	23	87.0%	4.3%	63	9	55.5%	0.0%
Gloucestershire Royal Hospital	9b	68	13	69.2%	15.4%	63	12	75.0%	0.0%	0	0	0.0%	0.0%
Gloucestershire Royal Hospital	Acute Medical Unit	245	57	77.2%	10.5%	236	47	85.1%	8.5%	258	71	88.7%	8.4%
Gloucestershire Royal Hospital	Cardiology	102	24	87.5%	8.3%	111	34	85.3%	5.9%	107	24	95.8%	0.0%
Gloucestershire Royal Hospital	Day Surgery Unit	2169	531	94.7%	3.4%	560	193	90.2%	5.7%	493	161	89.4%	4.3%
Gloucestershire Royal Hospital	Gallery Wing Ward	72	12	91.7%	0.0%	86	18	50.0%	33.3%	78	14	87.5%	7.1%