

Gloucestershire Hospitals NHS Foundation Trust - Friends and Family Test Results August 2017 - October 2017

Hospital Site name	Ward name	August				September				October			
		Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses	Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses	Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses
Cheltenham General Hospital	Acute Care Unit C	165	45	84.4%	6.7%	180	44	93.2%	2.3%	157	47	87.2%	10.6%
Cheltenham General Hospital	Alstone	174	67	94.0%	1.5%	192	84	94.0%	1.2%	167	61	95.0%	3.3%
Cheltenham General Hospital	Avening	56	13	100.0%	0.0%	63	13	84.6%	7.7%	74	18	83.3%	5.6%
Cheltenham General Hospital	Bibury	145	45	97.8%	0.0%	142	44	88.6%	2.3%	138	39	94.9%	5.1%
Cheltenham General Hospital	Cardiac	77	20	90.0%	0.0%	85	30	93.3%	3.3%	84	30	100.0%	0.0%
Cheltenham General Hospital	Chedworth	216	66	100.0%	0.0%	238	67	92.5%	3.0%	302	83	100.0%	0.0%
Cheltenham General Hospital	Dixton	56	20	80.0%	15.0%	60	10	90.0%	10.0%	41	13	77.0%	7.7%
Cheltenham General Hospital	Guiting	99	25	88.0%	8.0%	113	25	84.0%	8.0%	86	19	68.4%	15.8%
Cheltenham General Hospital	Hazleton	73	19	78.9%	10.5%	90	45	91.1%	2.2%	62	11	100.0%	0.0%
Cheltenham General Hospital	Kemerton	169	44	93.2%	0.0%	192	64	89.1%	1.6%	218	56	94.6%	0.0%
Cheltenham General Hospital	Knightsbridge	58	17	94.1%	5.9%	63	15	86.7%	13.3%	52	13	92.3%	7.7%
Cheltenham General Hospital	Lilleybrook	78	12	91.7%	8.3%	76	21	90.5%	4.8%	86	20	100.0%	0.0%
Cheltenham General Hospital	Prescott	144	29	93.1%	0.0%	103	34	91.2%	2.9%	148	40	92.5%	5.0%
Cheltenham General Hospital	Rendcomb	66	14	100.0%	0.0%	69	13	100.0%	0.0%	64	12	75.0%	16.6%
Cheltenham General Hospital	Ryeworth	56	10	90.0%	0.0%	54	8	75.0%	0.0%	40	8	75.0%	0.0%
Cheltenham General Hospital	Snowhill	81	22	100.0%	0.0%	95	30	86.7%	0.0%	103	22	91.0%	4.5%
Cheltenham General Hospital	Woodmancote	88	21	100.0%	0.0%	49	7	85.7%	14.3%	64	8	87.5%	0.0%
Gloucestershire Royal Hospital	2a	22	3	100.0%	0.0%	33	8	100.0%	0.0%	69	15	80.0%	13.3%
Gloucestershire Royal Hospital	2b	176	44	90.9%	2.3%	200	54	87.0%	9.3%	175	33	91.0%	3.0%
Gloucestershire Royal Hospital	3a	141	54	79.6%	14.8%	171	53	86.8%	7.5%	148	48	91.7%	2.1%
Gloucestershire Royal Hospital	3b	92	23	82.6%	4.3%	108	23	73.9%	17.4%	90	19	84.2%	10.5%
Gloucestershire Royal Hospital	4a	152	28	67.9%	14.3%	115	19	68.4%	26.3%	145	24	66.7%	12.5%
Gloucestershire Royal Hospital	4b	60	12	66.7%	8.3%	56	12	83.3%	8.3%	59	14	57.1%	21.4%
Gloucestershire Royal Hospital	5a	110	32	75%	15.6%	97	29	69%	17.2%	115	31	84%	9.7%
Gloucestershire Royal Hospital	5b	149	47	83%	14.9%	138	38	92%	0.0%	165	40	83%	2.5%
Gloucestershire Royal Hospital	6a	18	1	100.0%	0.0%	9	0	0.0%	0.0%	15	1	100.0%	0.0%
Gloucestershire Royal Hospital	6b	69	19	100.0%	0.0%	67	20	85.0%	0.0%	70	17	82.4%	17.6%
Gloucestershire Royal Hospital	7a	101	15	93.3%	6.7%	82	14	78.6%	0.0%	92	17	76.5%	17.6%
Gloucestershire Royal Hospital	7b	58	9	77.8%	22.2%	55	10	80.0%	10.0%	60	9	66.7%	22.2%
Gloucestershire Royal Hospital	8a	82	17	70.6%	5.9%	66	12	75.0%	1.7%	75	21	76.2%	14.3%
Gloucestershire Royal Hospital	8b	97	20	85.0%	10.0%	104	29	93.1%	6.9%	72	14	92.3%	0.0%
Gloucestershire Royal Hospital	9a	77	23	91.3%	8.7%	89	25	76.0%	16.0%	99	40	80.0%	5.0%
Gloucestershire Royal Hospital	9b	48	13	84.6%	0.0%	61	9	66.7%	22.2%	68	13	69.2%	15.4%
Gloucestershire Royal Hospital	Acute Medical Unit	207	53	88.7%	1.9%	215	59	83.1%	5.1%	245	57	77.2%	10.5%
Gloucestershire Royal Hospital	Cardiology	104	42	90.0%	0.0%	93	29	93.1%	3.4%	102	24	87.5%	8.3%
Gloucestershire Royal Hospital	Day Surgery Unit	177	503	91.0%	2.8%	447	133	88.7%	6.8%	2169	531	94.7%	3.4%
Gloucestershire Royal Hospital	Gallery Wing Ward	92	21	57.1%	14.3%	82	15	80.0%	13.3%	72	12	91.7%	0.0%