

Gloucestershire Hospitals NHS Foundation Trust - Friends and Family Test Results July 2017 - September 2017

Hospital Site name	Ward name	July				August				September			
		Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses	Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses	Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses
Cheltenham General Hospital	Acute Care Unit C	141	46	89.1%	4.3%	165	45	84.4%	6.7%	180	44	93.2%	2.3%
Cheltenham General Hospital	Alstone	125	43	97.7%	0.0%	174	67	94.0%	1.5%	192	84	94.0%	1.2%
Cheltenham General Hospital	Avening	86	16	93.8%	0.0%	56	13	100.0%	0.0%	63	13	84.6%	7.7%
Cheltenham General Hospital	Bibury	122	37	91.9%	5.4%	145	45	97.8%	0.0%	142	44	88.6%	2.3%
Cheltenham General Hospital	Cardiac	80	28	96.4%	0.0%	77	20	90.0%	0.0%	85	30	93.3%	3.3%
Cheltenham General Hospital	Chedworth	82	247	98.8%	0.0%	216	66	100.0%	0.0%	238	67	92.5%	3.0%
Cheltenham General Hospital	Dixton	38	9	88.9%	0.0%	56	20	80.0%	15.0%	60	10	90.0%	10.0%
Cheltenham General Hospital	Guiting	100	30	93.3%	3.3%	99	25	88.0%	8.0%	113	25	84.0%	8.0%
Cheltenham General Hospital	Hazleton	53	17	76.5%	17.6%	73	19	78.9%	10.5%	90	45	91.1%	2.2%
Cheltenham General Hospital	Kemerton	36	120	88.9%	2.8%	169	44	93.2%	0.0%	192	64	89.1%	1.6%
Cheltenham General Hospital	Knightsbridge	30	7	100.0%	0.0%	58	17	94.1%	5.9%	63	15	86.7%	13.3%
Cheltenham General Hospital	Lilleybrook	55	13	92.3%	0.0%	78	12	91.7%	8.3%	76	21	90.5%	4.8%
Cheltenham General Hospital	Prescott	133	41	80.5%	4.9%	144	29	93.1%	0.0%	103	34	91.2%	2.9%
Cheltenham General Hospital	Rendcomb	55	10	100.0%	0.0%	66	14	100.0%	0.0%	69	13	100.0%	0.0%
Cheltenham General Hospital	Ryeworth	44	7	71.4%	0.0%	56	10	90.0%	0.0%	54	8	75.0%	0.0%
Cheltenham General Hospital	Snowhill	105	24	83.3%	0.0%	81	22	100.0%	0.0%	95	30	86.7%	0.0%
Cheltenham General Hospital	Woodmancote	74	17	88.2%	0.0%	88	21	100.0%	0.0%	49	7	85.7%	14.3%
Gloucestershire Royal Hospital	2a	25	6	83.3%	0.0%	22	3	100.0%	0.0%	33	8	100.0%	0.0%
Gloucestershire Royal Hospital	2b	155	40	90.0%	7.5%	176	44	90.9%	2.3%	200	54	87.0%	9.3%
Gloucestershire Royal Hospital	3a	143	45	86.7%	4.4%	141	54	79.6%	14.8%	171	53	86.8%	7.5%
Gloucestershire Royal Hospital	3b	72	11	81.8%	18.2%	92	23	82.6%	4.3%	108	23	73.9%	17.4%
Gloucestershire Royal Hospital	4a	109	23	52.2%	34.8%	152	28	67.9%	14.3%	115	19	68.4%	26.3%
Gloucestershire Royal Hospital	4b	49	11	72.7%	9.1%	60	12	66.7%	8.3%	56	12	83.3%	8.3%
Gloucestershire Royal Hospital	5a	99	28	75.0%	7.1%	110	32	75%	15.6%	97	29	69%	17.2%
Gloucestershire Royal Hospital	5b	141	40	88%	5.0%	149	47	83%	14.9%	138	38	92%	0.0%
Gloucestershire Royal Hospital	6a	14	2	100.0%	0.0%	18	1	100.0%	0.0%	9	0	0.0%	0.0%
Gloucestershire Royal Hospital	6b	80	26	92.3%	0.0%	69	19	100.0%	0.0%	67	20	85.0%	0.0%
Gloucestershire Royal Hospital	7a	70	17	82.3%	5.9%	101	15	93.3%	6.7%	82	14	78.6%	0.0%
Gloucestershire Royal Hospital	7b	67	9	55.6%	44.4%	58	9	77.8%	22.2%	55	10	80.0%	10.0%
Gloucestershire Royal Hospital	8a	39	10	80.0%	10.0%	82	17	70.6%	5.9%	66	12	75.0%	1.7%
Gloucestershire Royal Hospital	8b	74	16	100.0%	0.0%	97	20	85.0%	10.0%	104	29	93.1%	6.9%
Gloucestershire Royal Hospital	9a	98	28	92.9%	7.1%	77	23	91.3%	8.7%	89	25	76.0%	16.0%
Gloucestershire Royal Hospital	9b	50	7	85.7%	0.0%	48	13	84.6%	0.0%	61	9	66.7%	22.2%
Gloucestershire Royal Hospital	Acute Medical Unit	144	34	85.3%	5.9%	207	53	88.7%	1.9%	215	59	83.1%	5.1%
Gloucestershire Royal Hospital	Cardiology	85	15	100.0%	0.0%	104	42	90.0%	0.0%	93	29	93.1%	3.4%
Gloucestershire Royal Hospital	Day Surgery Unit	441	128	92.2%	3.1%	177	503	91.0%	2.8%	447	133	88.7%	6.8%
Gloucestershire Royal Hospital	Gallery Wing Ward	71	8	62.5%	25.0%	92	21	57.1%	14.3%	82	15	80.0%	13.3%