

Gloucestershire Hospitals NHS Foundation Trust - Friends and Family Test Results December 2016 - February 2017

Hospital Site name	Ward name	December				January				February			
		Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses	Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses	Total Number of people eligible to respond	Total responses received	% positive responses	% Negative responses
Cheltenham General Hospital	Acute Care Unit C	142	18	88.9%	5.6%	135	34	91.2%	2.9%	131	41	82.9%	9.8%
Cheltenham General Hospital	Ailstone	113	32	93.8%	3.1%	167	48	95.8%	4.2%	168	59	89.8%	5.1%
Cheltenham General Hospital	Avening	83	10	100.0%	0.0%	68	15	73.3%	4.4%	60	15	86.7%	0.0%
Cheltenham General Hospital	Bibury	126	25	92.0%	8.0%	144	43	97.7%	0.0%	136	38	89.5%	0.0%
Cheltenham General Hospital	Cardiac	87	20	100.0%	0.0%	87	28	100.0%	0.0%	83	31	96.8%	0.0%
Cheltenham General Hospital	Chedworth	215	54	100.0%	0.0%	208	60	90.0%	5.0%	216	93	96.8%	1.1%
Cheltenham General Hospital	Dixton	47	10	100.0%	0.0%	35	11	100.0%	0.0%	45	11	72.7%	9.1%
Cheltenham General Hospital	Guiting	87	13	84.6%	7.7%	62	10	60.0%	30.0%	93	21	81.0%	14.3%
Cheltenham General Hospital	Hazleton	72	18	94.4%	0.0%	56	14	100.0%	0.0%	48	24	91.7%	4.2%
Cheltenham General Hospital	Kemerton	114	35	91.4%	2.9%	155	35	94.3%	2.9%	128	36	97.2%	0.0%
Cheltenham General Hospital	Knightsbridge	52	9	77.8%	0.0%	58	16	87.5%	12.5%	70	20	100.0%	0.0%
Cheltenham General Hospital	Llilleybrook	73	13	100.0%	0.0%	72	13	92.3%	7.7%	83	18	88.9%	0.0%
Cheltenham General Hospital	Prescott	134	25	88.0%	4.0%	139	33	84.8%	9.1%	115	33	87.9%	9.1%
Cheltenham General Hospital	Rendcomb	73	11	90.9%	0.0%	54	9	88.9%	11.1%	46	39	97.4%	0.0%
Cheltenham General Hospital	Ryeworth	45	9	88.9%	0.0%	38	9	88.9%	11.1%	38	5	100.0%	0.0%
Cheltenham General Hospital	Snowhill	100	25	92.0%	4.0%	89	24	87.5%	8.3%	89	27	81.5%	11.1%
Cheltenham General Hospital	Woodmancote	95	22	81.8%	9.1%	64	12	91.7%	0.0%	67	17	82.4%	11.8%
Gloucestershire Royal Hospital	2a	92	12	100.0%	0.0%	36	8	100.0%	0.0%	29	9	100.0%	0.0%
Gloucestershire Royal Hospital	2b	196	39	97.4%	2.6%	205	58	89.7%	5.2%	163	35	71.4%	25.7%
Gloucestershire Royal Hospital	3a	145	51	90.2%	5.9%	51	7	71.4%	14.3%	91	30	76.7%	13.3%
Gloucestershire Royal Hospital	3b	62	8	75.0%	0.0%	88	16	87.5%	12.5%	86	20	90.0%	0.0%
Gloucestershire Royal Hospital	4a	32	12	66.7%	8.3%	125	24	75.0%	8.3%	77	8	50.0%	0.0%
Gloucestershire Royal Hospital	4b	68	8	75.0%	12.5%	55	8	75.0%	12.5%	37	3	100.0%	0.0%
Gloucestershire Royal Hospital	5a	103	19	52.6%	26.3%	51	7	85.7%	0.0%	73	17	70.6%	11.8%
Gloucestershire Royal Hospital	5b	121	26	73.1%	15.4%	113	29	82.8%	10.3%	118	31	93.5%	6.5%
Gloucestershire Royal Hospital	6a	23	7	85.7%	14.3%	10	2	100.0%	0.0%	10	4	75.0%	0.0%
Gloucestershire Royal Hospital	6b	56	8	85.7%	0.0%	54	16	87.5%	0.0%	59	22	86.4%	0.0%
Gloucestershire Royal Hospital	7a	74	9	88.9%	11.1%	96	20	55.0%	25.0%	73	11	100.0%	0.0%
Gloucestershire Royal Hospital	7b	75	8	100.0%	0.0%	62	8	100.0%	0.0%	55	20	80.0%	5.0%
Gloucestershire Royal Hospital	8a	52	7	71.4%	28.6%	36	8	87.5%	0.0%	33	10	70.0%	20.0%
Gloucestershire Royal Hospital	8b	74	13	76.9%	0.0%	66	12	91.7%	0.0%	77	21	76.2%	4.8%
Gloucestershire Royal Hospital	9a	105	9	66.7%	22.2%	94	25	88.0%	0.0%	84	25	92.0%	8.0%
Gloucestershire Royal Hospital	9b	87	8	75.0%	0.0%	61	12	75.0%	0.0%	77	14	78.6%	21.4%
Gloucestershire Royal Hospital	Acute Care Unit A	113	14	92.9%	7.1%	139	24	58.3%	37.5%	134	29	89.7%	0.0%
Gloucestershire Royal Hospital	Cardiology Wards 1&2	142	22	86.4%	4.5%	143	32	87.5%	6.3%	154	44	93.2%	4.5%
Gloucestershire Royal Hospital	Day Surgery Unit	438	94	88.3%	6.4%	498	125	85.6%	6.4%	429	124	92.7%	4.8%
Gloucestershire Royal Hospital	Gallery Wing Ward	45	3	33.3%	33.3%	46	5	60.0%	20.0%	46	7	57.1%	42.9%

* Please note that inpatient numbers are lower this month due to a change in both the method used to collect the FFT data and a new patient record system being introduced into the Trust. The data should be read with caution.