

Call 4 Concern

Are you worried that your condition or the condition of the person you care for is **getting worse?**

Implementing
Martha's Rule

1 Speak to the ward healthcare team about your concerns of the health condition worsening or not improving as expected.

2 If you are not satisfied with the response after step 1, ask to speak to the Nurse in Charge or the Ward Manager.

3 If you are still not satisfied that your concerns have been addressed after steps 1 and 2, you can contact the Acute Care Response Team, specialists in acute clinical deterioration who can provide assistance and advice.

For **Cheltenham** Inpatients:  **07976 071 450**

For **Gloucester** Inpatients:  **07976 071 261**

Please have the following details ready:

- ▶ Patients Name
- ▶ Ward
- ▶ Clinical Concern