

Call for Concern

Call for Concern is a patient safety service implementing Martha’s Rule, enabling patients and their families or carers to call for help and advice when they feel concerned about a worsening clinical condition.

**Please scan for further information**

If you are you are worried that your medical condition or that of your baby is getting worse, you can escalate your concerns by following the below steps:

**1**

Speak to the Midwife, Nurse or Maternity Healthcare Support Worker looking after you.

Staff will always act professionally and respond to your concerns.

**2**

If you are still unsure after step one, you can ask to speak to the Midwife in Charge.

The healthcare team will work with you and your family to ensure the best outcomes for your specific health concerns. All calls will be triaged and

responded to.

If you are still worried or do not feel satisfied with the response after steps one and two you can either ask to speak to the Flow Midwife or contact the Switchboard stating that you are **making a referral under Martha’s Rule from the Maternity Department and wish to bleep the Flow Midwife**

**phone 0300 422 2222**

**3**



